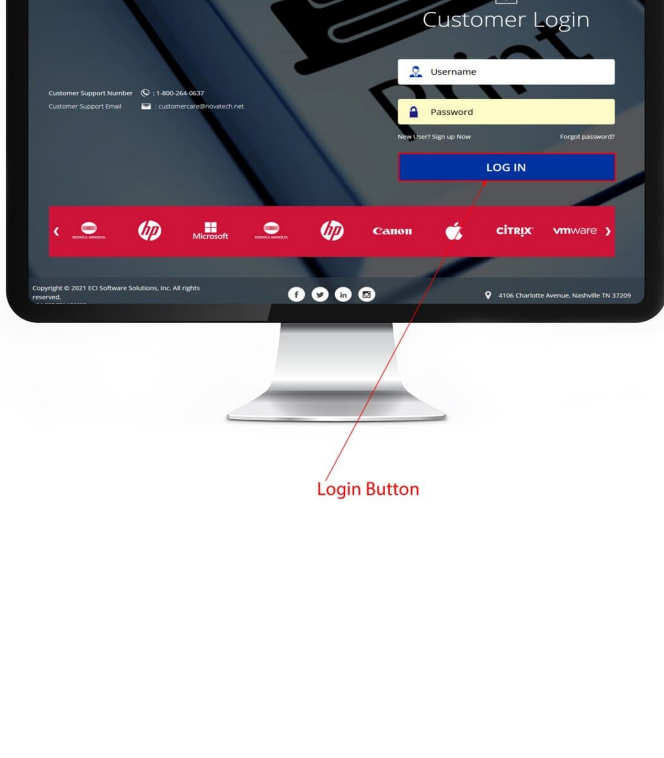


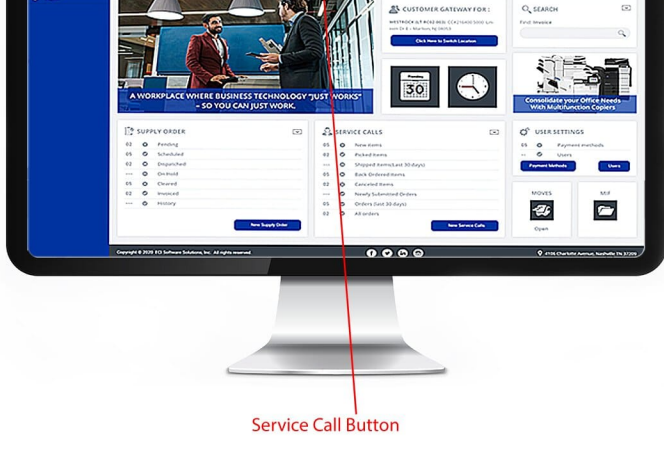
1. How to Place a Service Call:

→ 1.1) Login :- On the Login screen, enter your Username and Password. Click the Login button.



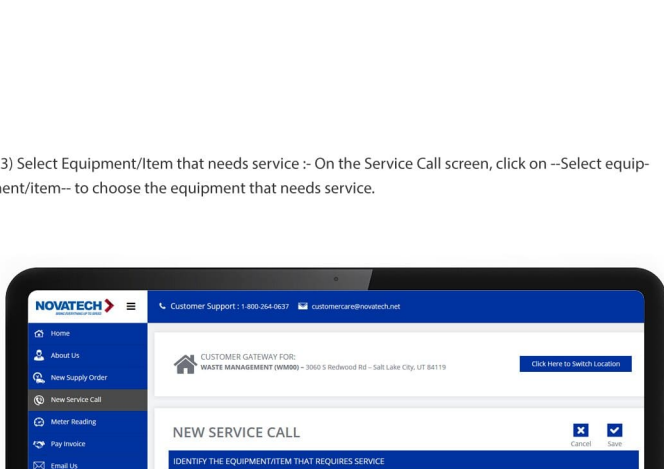
Login Button

→ 1.2) Click on Service Call button :- On the Dashboard screen, click on the Service Call button.



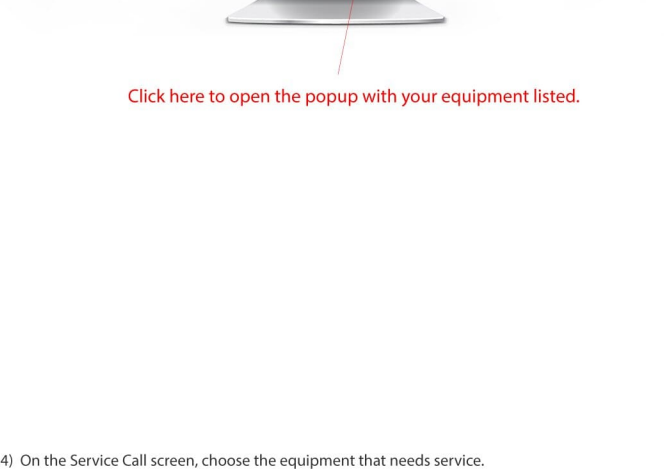
Service Call Button

→ 1.3) Select Equipment/Item that needs service :- On the Service Call screen, click on --Select equipment/item-- to choose the equipment that needs service.



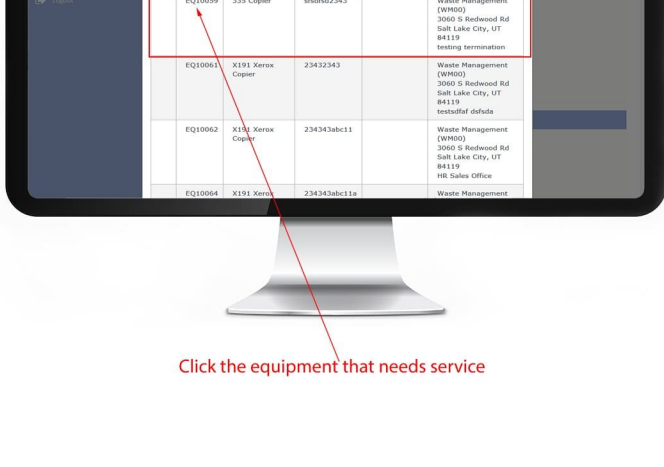
Click here to open the popup with your equipment listed.

→ 1.4) On the Service Call screen, choose the equipment that needs service.



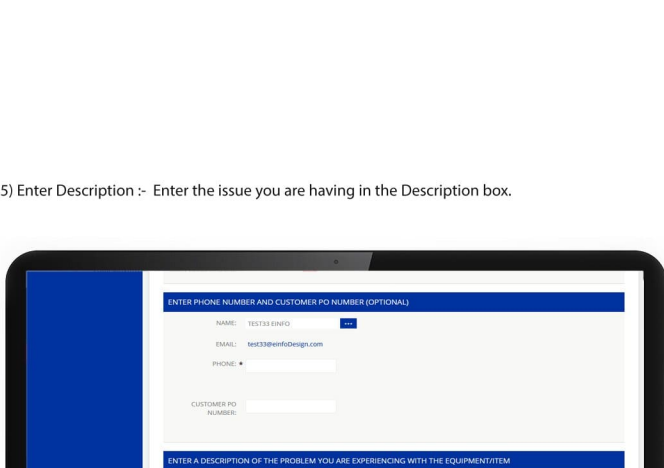
Click the equipment that needs service

→ 1.5) Enter Description :- Enter the issue you are having in the Description box.



Type your issue here.

→ 1.6) Click Save:- Click the Save button to submit your Service Call.



Click here to save your information

Service Call Completed